

Data protection information

In the following we inform you about the collection of personal data, as far as you use services of Acoav UG (haftungsbeschränkt).

1 - Definitions and contact details

Personal data is all data that relates to you personally or can be related to you, e.g. name, address, e-mail addresses, user behavior. Responsible for data processing is Acoav UG (haftungsbeschränkt) represented by the managing director Alexander Bergmann, Wiesenstraße 25, 60385 Frankfurt am Main, +49 176 582 178 25, info@acoav.com. The data protection officer of Acoav UG (haftungsbeschränkt) is Alexander Bergmann, Wiesenstraße 25, 60385 Frankfurt am Main, +49 176 582 178 25, info@acoav.com.

2 - Purpose and legal basis of data processing

1. Data processing for contract fulfilment:

We use your personal data to provide the service you have requested in order to contact you, to process your enquiry, to issue invoices and to process any liability claims that may exist and to assert any claims against you. This is the following data:

- First name and surname
- Mailing address
- E-mail
- Telephone number
- Passport number incl. validity date
- Date of birth
- Nationality
- Contact person incl. telephone number

The data will be processed upon your request and is required for the purposes mentioned in Art. 6 para. 1 sentence 1 lit. b DSGVO for the appropriate processing of the request and for the mutual fulfilment of obligations.

2. E-mail advertising with subscription to the newsletter:

If you register for our newsletter, we use the data required for this or separately communicated by you in order to regularly send you our e-mail newsletter on the basis of your consent pursuant to Art. 6 para. 1 sentence 1 lit. a DSGVO. You can unsubscribe from the newsletter at any time either by sending a message to the contact option described below or via a link provided for this purpose in the newsletter. After unsubscribing, we will delete your e-mail address from the newsletter mailing list unless you have expressly consented to further use of your data or we reserve the right to use data beyond this, which is permitted by law and about which we inform you in this declaration.

3 - Recipient of your data

Your personal data will be treated confidentially. Your personal data will therefore not be transmitted to third parties for purposes other than those listed below. We will only share your personal information with third parties if:

- you have given your express consent pursuant to Art. 6 para. 1 sentence 1 lit. a DSGVO,
- the disclosure pursuant to Art. 6 para. 1 sentence 1 f DSGVO is necessary to assert, exercise or defend legal claims and there is no reason to assume that you have an overriding interest worthy of protection in not disclosing your data,

- in the event that a legal obligation exists for the transfer pursuant to Art. 6 para. 1 sentence 1 lit. c DSGVO, and
- this is legally permissible and is required under Art. 6 para. 1 sentence 1 lit. b DSGVO for the processing of contractual relationships with you.

4 - Duration of storage of your data

The personal data collected by us will be stored until expiry of the statutory retention obligation and then deleted, unless we are obliged pursuant to Article 6 Para. 1 S. 1 lit. c DSGVO to store it for a longer period due to tax and commercial storage and documentation obligations (from HGB, StGB or AO or GwG) or you have consented to further storage in accordance with Art. 6 Para. 1 S. 1 lit. a DSGVO.

5 - Your rights

You have the right to request information from us at any time about the data stored by us, as well as its origin, recipients or categories of recipients to whom this data is passed on and the purpose of storage. You have the right to correct, restrict and delete the data stored by us at any time, provided there are no legal retention periods to the contrary. You have the right to receive the personal data you have provided to us in a structured, common and machine-readable format or to request its transfer to another person in charge. If you have given your consent to the use of data, you can revoke this at any time.

If your personal data are processed on the basis of legitimate interests pursuant to Art. 6 para. 1 sentence 1 letter f DSGVO, you have the right to object to the processing of your personal data pursuant to Art. 21 DSGVO, provided that there are reasons for this arising from your particular situation. If you wish to exercise your right of objection, simply send an e-mail to the above e-mail address.

If you do not agree to the handling of the data stored by us, you have the right to file a complaint with the responsible data protection authority. All requests for information or objections to data processing should be addressed to the above-mentioned contact data.